

You have the right to receive a “Good Faith Estimate” explaining how much your care will cost.

Under the law, health care providers need to give **patients who don't have insurance** an estimate of the bill for items and services **upon request**.

- **A Good Faith Estimate will be provided within three business days of the request.**** You can also ask for a Good Faith Estimate before you schedule an appointment. You have the right to receive a Good Faith Estimate for the total expected cost of any non-emergency items or services. This includes related costs like in-house lab tests and medications administered at the time of the visit.
- The Good Faith Estimate includes costs for all services we provide - medical, dental, and behavioral health.
- If your bill is \$400 more than your Good Faith Estimate, you can dispute the bill.

To request a Good Faith Estimate, ask to speak to the Patient Account Manager, Senior Business Assistant, Center Manager or Assistant Center Manager at your center.



**EXCEPTIONAL CARE
EVERY PATIENT
EVERY TIME**

www.esrh.org

**We are not required to provide a written estimate for services on the day you receive them or for services provided within one business day. For questions or more information about your right to a Good Faith Estimate, visit www.cms.gov/nosurprises or call 245-861-4633.